

For 20 years, FPA has provided world class outsourced IT solutions for CPA firms. We know CPAs live and die by their ability to access timely, accurate, and secure information. Having an IT partner intimately familiar with the work flow, operations, and industry specific applications for tax preparation, client write-up, time and billing, tax and estate planning, and more is critical to making this happen. FPA is committed to being this partner – providing priority support during “tax season”, scheduling critical network and system upgrades for off hours to keep network downtime to a minimum, understanding the implications of timeliness, accuracy, and confidentiality, and working closely with audit partners to meet all governmental and compliance requirements in the IT area. FPA provides all of the technology services a CPA firm needs to most effectively manage and grow their business.

FPA Technology Services, Inc. has provided outsourced IT services to growing businesses since 1991. With FPA’s “business first” approach, FPA prides itself on being a trusted technology advisor helping clients leverage technology to achieve their business objectives. FPA hires only the best and the brightest and with a variety of degrees and certifications. With FPA, it’s about how we do what we do. It’s about the value we provide to our clients. It’s about removing the worry around IT. FPA effectively handles all of a company’s technology needs, allowing our clients to focus on achieving their business objectives.

Business Before Technology™ - We Get IT!



Benefits

Industry Specific Experience

- We understand your business operations
- We know your applications
- We understand “tax season” needs
- Over 20 years working with industry specific vendors
- We partner with industry experts

Professionalism

- We act as a Trusted Advisor
- We document everything we do
- We adhere to the highest ethics & standards
- We understand your client relationships
- We assist our CPA clients to advance the technology needs of their clients

Capabilities

- Our technical capabilities are unrivaled in the industry
- Over 20 years working with Tax Preparation and Client Write-up Systems
- We leverage our knowledge across our CPA client base
- We bring a business perspective to technology
- **Business Before Technology™ - We Get IT!**





Services

1. Network Infrastructure Management
2. Tax Preparation Systems
3. Client Write-up Systems
4. Document Management Systems
5. Accounting System Integration
6. Security & Compliance
7. Website Development

Network Infrastructure Management

- Network installation, configuration, and support
- Network monitoring, alerting, and patch management
- Backup management and business continuity planning
- End-user help desk support
- Network security and compliance
- Telecommuting & VPN remote location connectivity (BYOD, Remote Access, Citrix)
- Technology planning, budgeting, and strategic guidance

Tax Preparation Systems

- Installation, configuration, and support (Lacerte, ProSystem fx, ProSeries Professional, TurboTax, UltraTax CS)

Client Write-up Systems

- Installation, configuration, and support (Datafaction, Thompson Reuters Accounting CS, PracticeCS, CCH, CYMA, CFS, Office Tools Pro)

Security & Compliance

- Safeguarding of sensitive client data (encryption, password protection, etc.)
- Penetration testing
- Business continuity planning
- Disaster recovery planning, testing, and monitoring
- Mobile Device Management (BYOD)

Document Management Systems

- Installation, configuration, and support (QuickBooks Document Management, SmartVault, PaperSave, Cabinet NG, SourceLink, Docuware)
- Paperless Office Solutions for Research, Client and Regulatory Document Storage, Retrieval and Archiving

Accounting Systems

- Installation, configuration, and support (QuickBooks, Sage 100, SAGE FAS etc.)
- Integration between accounting packages and document management systems

Website Development

- Design, development, and ongoing support of websites
- Intranet design, development, and integration
- Integration of web sites with back office systems
- Search Engine Optimization & Search Engine Marketing
- Web analytics and reporting



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